Submitting Final Grades Using Banner

Logging into the Self Service Center

From the University’s Home Page:
- Go to [http://www.hartford.edu](http://www.hartford.edu).
- Click on **Self-Service** at the top.
- Click on **Secure Login for Students, Faculty, Staff, and Alumni.**
- Enter your 8-digit University ID number and your 6-digit password. Initially, the password is set to the user’s own birthday, which can be changed after logging in.
  - Instructors who can’t remember their password and/or whose birthday doesn’t work can have their password reset if they have entered a “challenge question.” If an instructor doesn’t have a challenge question or can’t remember the answer, he or she can call OTS to have it reset at: **4357** (on-campus) or **844-292-3213** (off-campus)
- Once logged in, click **Faculty** tab at the top in order to access services, including rosters and grades.

Submitting Grades

To send submit grades to the Banner Student Information System, do the following:
1. Log into Self-Service Center (you may be requested to do a password change.)
2. Select **Faculty** tab.
3. Select **Final Grades**.
4. Select the Term from dropdown menu and then click **Submit**.
5. Select appropriate CRN and then click **Submit**.
6. Enter the student grades and then click **Submit**.
Getting Help with Technology at the University of Hartford

Faculty Center for Learning Development (FCLD)
FCLD provides consulting and instructional support to faculty and staff who are using technology in teaching and learning. The FCLD Faculty Lab in Mortensen 203a is available for faculty support and use and is equipped with instructional technology-related equipment including: PCs, Macs, scanners, and projectors as well as support staff. Faculty wishing to use the lab may contact FCLD.
Phone: (860) 768-4661 Email: fcld@hartford.edu
Website: http://www.hartford.edu/fcld

Office of Technology Services (OTS) Help Desk
For general computer and Internet/network support questions (not directly related to the classroom but rather passwords, Internet/email problems, Banner, campus Facebook).
Phone: 768-4357 (on campus) or (844) 292-3213 (off campus)
Email: ots@hartford.edu Website: http://hartford.edu/ots
Student Blackboard Support: (860) 515-3742 or http://www.hartford.edu/studentbbsupport