FEBRUARY 2016 UPDATE: IMPLEMENTATION TEAM V

Develop a sustainable economic model in order to achieve and then maintain a budget that is in equilibrium.

Fall 2015 – Summer 2016 Strategy: leverage and implement infrastructure changes necessary to strategically position the institution competitively for financial sustainability and agility in response to market changes in alignment with the university’s goals and objectives.

Work Completed Summer 2015 to Date plus Deliverables:
- Acquired degree audit and planning software.
- Joined the Student Success Collaborative. Roll-out by Implementation Team I.
- Completed the Banner Revitalization discovery process.
- Formed an information technology governance structure.
- Commenced IT strategic planning process.
- Hired a space manager.
- Completed investigation and analysis for reconfiguration of residential space for academic uses.
- Completed concept plans for graduate and international residential housing.
- Completed a conference program evaluation.

Campus Engagement and Communication:
- Academic and student advisors, student and support services
- Administrators, faculty, staff, and students represented within the IT governance structure
- Banner user groups and key IT systems users
- Faculty, planners, schedulers
- Student Affairs, Facilities, surveys and focus groups
- Conferences, Residential Life, multiple units renting out space

Measures of Success and Impact:
- Retention & time to degree completion
- Student satisfaction & alumni giving
- Residential occupancy rates
- Efficiencies and streamlined operations
- Cost avoidance & increased revenues

Projected Strategy for Fall 2016 – Summer 2017
- Continue to develop and roll out the virtual, web based one-stop shopping student services web page.
- Complete and implement a comprehensive guide to University processes and other resources.
- Leverage the new University Brand Promise by incorporating “living the brand” into our staff Dialogue for Direction performance evaluation tool and new hire orientation.
• In coordination with the Brand Promise and Goal 4, develop a project plan to roll out and launch a new Brand Ambassador training program.
• Respond to the Senate’s request to review the new faculty evaluation process.
• Develop a plan and begin initial implementation of the Banner Revitalization project.
• Continue IT strategic planning process including workgroup and focus group sessions. Develop action items and implement plan.
• Select space planning software and develop process for space data collection.
• Update rental policies, enhance event scheduling practices, and explore potential to increase conference revenue through improved marketing and enhanced coordination.